

HOUSE COMMITTEE ON
INFORMATION MANAGEMENT AND TECHNOLOGY

January 20, 2005 Hearing Room 357

1:00 P.M. Tapes 2 - 3

MEMBERS PRESENT: **Rep. John Dallum, Chair**

Rep. Jerry Krummel, Vice-Chair

Rep. Kelley Wirth, Vice-Chair

Rep. Chuck Burley

Rep. Arnie Roblan

STAFF PRESENT: **Dallas Weyand, Committee Administrator**

Louann Rahmig, Committee Assistant

ISSUE HEARD AND WITNESS:

Informational Meeting – Oregon State Government Information Technology Issues

Mike Freese, Deputy Chief Information Officer, DAS

These minutes are in compliance with Senate and House Rules. Only text enclosed in quotation marks reports a speaker's exact words. For complete contents, please refer to the tapes.

TAPE/#	Speaker	Comments
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TAPE 2, A

007	Chair Dallum	Calls the meeting to order at 1:00 p.m.
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013 Chair Dallum Mentions the schedule of meetings for this committee through February 15 (**EXHIBIT A**). Opens the informational meeting.

INFORMATIONAL MEETING

018 Mike Freese Deputy Chief Information Officer, Information Resources Management Division (IMRD), Department of Administrative Services (DAS). Begins overview of IMRD using a document distributed to committee members (**EXHIBIT B**).

040 Freese Recites the mission of DAS.

090 Freese Explains the responsibilities of the Operations Section.

108 Rep. Krummel Asks if state agencies must use DAS programming, systems analysis, project management and database administration.

115 Freese Responds it is not mandatory as some state agencies have specific business requirements that make other sources preferable.

126 Freese Continues with Governance and Oversight Section responsibilities.

136 Chair Dallum Asks for definition of "CIO" Council.

138 Freese Responds, Chief Information Officer Council, and explains their duties.

150 Freese Discusses work with state agencies to develop an information and technology plan.

158 Chair Dallum Asks for definition of "CNIC."

160 Freese Responds, Computing and Networking Infrastructure Consolidation.

199 Freese Continues with responsibilities of the Governance and Oversight Section.

211 Rep. Krummel Asks about program manager signature authority.

215	Freese	Responds that the authority depends on the program for which responsible.
223	Rep. Krummel	Asks how \$500,000 was determined to be the level to require oversight.
230	Freese	Responds that using \$500,000 results in a manageable number of projects but will monitor and adjust if necessary. States that other factors such as business complexity and technical complexity are also considered.
247	Chair Dallum	Asks if CIO Council is responsible for implementing the CNIC project.
251	Freese	Responds, no, and explains that the council is a larger group than CNIC, which involves only 12 agencies.
258	Freese	Explains enterprise programs.
303	Rep. Burley	Asks for an explanation of DAS's role in Geographic Information System (GIS) services.
314	Freese	Responds that a state GIS coordinator is responsible for working with the various levels of government to arrive at common data standards.
350	Rep. Burley	Asks if the state GIS coordinator is a position.
353	Freese	Replies, yes.
358	Chair Dallum	Advises that there is a GIS briefing scheduled for February 8.
361	Freese	Begins explanation of CNIC project.
382	Rep. Wirth	Asks where the largest amount of savings will occur in this consolidation.
386	Freese	Responds that a substantial amount will be from human resources in the three largest agencies, Department of Human Services (DHS), Oregon Department of Transportation (ODOT) and DAS.

408 Freese Indicates that the 2005-2007 biennium is the anticipated completion date for consolidation.

TAPE 3, A

052 Rep. Wirth Asks for the total full time equivalencies in the 32 current networking environment centers.

054 Freese Responds, unable to answer; however, there are 140 “in scope” for this project.

094 Freese Explains the rationale for consolidation.

098 Rep. Wirth Asks about investments to achieve improved service, specifically training provisions.

102 Freese Responds by explaining the one-time transition costs which will include training.

117 Freese Discusses the business case key findings which were presented to the Governor.

133 Chair Dallum Asks if the Governor has had a presentation similar to this.

136 Freese Responds that the CNIC Governing Board, which is comprised of the 12 agencies involved in this consolidation, met with the Governor who requested a review of the project to be more aggressive.

148 Rep. Burley Asks if only 12 agencies are involved at this time.

150 Freese Responds, yes, but when completed, other state agencies will be considered for inclusion.

155 Rep. Wirth Asks what percentage of the \$20-25 million one-time transition cost is for training.

160 Freese Responds, a small percentage, the majority being for detailed planning and moving.

164	Freese	Points out the project timeline in (EXHIBIT B) .
175	Chair Dallum	Asks about the status of the architecture.
178	Freese	Defines “architecture” as the standards on which the technology environment will be constructed inside the data center, and advises that the facility construction happens simultaneously.
184	Chair Dallum	Asks if the committee will see a plan.
186	Freese	Responds, yes.
187	Chair Dallum	Asks if the plan will be available by June 1.
190	Freese	Explains that an updated business case will be completed by the end of the first quarter.
194	Chair Dallum	Asks for a concrete plan to use to determine when a phase is completed.
198	Freese	Responds that there are several deliverables and explains the anticipated completion dates for each stage.
222	Rep. Burley	Asks for clarification of the quarters.
225	Freese	Responds, calendar year quarters.
228	Rep. Burley	Asks if the business case will show measurable performance outcomes.
234	Freese	Responds that there is a team responsible for tracking the project and capturing performance and cost data.
252	Chair Dallum	Asks how this process compares with projects in the private sector.
255	Freese	Responds that similar private sector projects can move faster as they do not have the facility critical path item, but the project schedule for a similarly complex consolidation is comparable.

289	Rep. Krummel	Asks for the location of the new center.
292	Freese	Responds, on Airport Road between the Lottery and the print plant.
298	Dallas Weyand	Advises that the committee is scheduled to visit the existing data centers and the construction project on February 17.
316	Freese	Continues with the description of one-time transition costs.
340	Freese	Explains “shared services” strategy.
364	Chair Dallum	Asks for an explanation of the frustration expressed about the pace of the project.
368	Freese	Responds that the Governor requested a review of the original plan to make the project more aggressive which required a scope reset.
391	Rep. Wirth	Asks if training will be funded this biennium.
395	Freese	Responds that training is likely to be early next biennium.
408	Rep. Burley	Expresses concern that this project does not result in a “debauchel” similar to the DMV project and asks what steps are being taken to prevent a similar occurrence.

TAPE 2, B

006	Freese	Responds that the roles are clear in the statement of work and all can be held accountable
029	Freese	Points out that agencies currently have no objective data that measures service levels and the new data center will have that built into it.
053	Freese	Discusses how to make state government easily accessible.
069	Rep. Krummel	Asks if all agencies on <i>Oregon.gov</i> are utilizing the same format.
079	Freese	

		Responds that the content management approach allows input onto a form so results are thematically consistent with the brand.
088	Rep. Krummel	Asks if any agencies are currently not using “Brand Oregon”
091	Freese	Responds that not every agency has been converted into the content management system but should be during 2005.
095	Rep. Krummel	Asks if any major agencies are not utilizing the Brand Oregon look.
100	Freese	Clarifies the difference between the Brand Oregon look and the content management system. Offers to get the answer to Rep. Krummel’s question.
108	Rep. Wirth	Asks if the semi-independent regulatory agencies and boards are evolving toward content management.
113	Freese	Responds that some have participated.
122	Freese	Mentions that they are offering support to the Department of Consumer and Business Services on the regulatory streamlining project that is designed to make licensing processes similar among government bodies.
127	Freese	Points out that e-commerce is another critical component of this project.
136	Rep. Krummel	Asks if the archive facility in Burns is accessed through the intranet.
141	Freese	Responds, no, it is connected through a network.
150	Rep. Krummel	Asks what kind of encryption is used.
156	Freese	Explains the multiple layers of encryption for security.
170	Chair Dallum	Asks if there is a timeline for e-government to include coherent web and information storage packages.
174	Freese	Responds there is no specific timeline but can get one.

187	Rep. Krummel	Referring to page 28 in (EXHIBIT B) , asks if the “A to Z Agency List” is automatically updated.
203	Freese	Responds that the list is generated by the system which consists of agencies responsible to keep the information up to date.
225	Freese	States that the employee directory is automatically updated daily from the personnel and payroll data base.
249	Freese	Explains the type of information in the Geographic Information System (GIS).
311	Rep. Burley	Asks if Oregon State University Institute of Natural Resources is part of the Oregon Geographic Information Council.
317	Freese	Responds that he will check on that.
320	Rep. Burley	Asks about reaction from local governments to standardize the system.
328	Freese	Indicates that they see the benefits and are cooperating.
341	Chair Dallum	Asks when we will reach standardization.
344	Freese	Indicates that several critical standards have been developed and the GIS utility concept will accelerate standard development.
353	Freese	Advises that a plan has been developed to aggressively mitigate security threats.

TAPE 3, B

010	Freese	Continues explanation of various types of security breaches and the use of CNIC to resolve some of the issues.
064	Freese	Moves on to business continuity planning.

087	Freese	Advises federal funding for some agencies may depend on the degree of implementation of information technology security and business continuity plans.
100	Freese	Reports that an executive level business impact assessment has been done for 12 agencies.
121	Freese	Concludes that information technology supports the business of state government.
154	Rep. Roblan	Asks if the Chief Information Officer Council includes local government.
158	Freese	Replies that a Department of Education representative who works with the Educational Service Districts (ESDs) and a county representative from the Oregon Association of Information and Technology are members.
166	Rep. Roblan	Asks if those organizations are advised on appropriate formats when developing the architecture of their programs to collect data so they are compatible.
173	Freese	Responds that is the intent.
178	Rep. Wirth	Asks about the media strategy for handling questions about costs.
186	Freese	Responds that there is a communications person and that the governing board and steering committee members have been asked to be advocates.
205	Chair Dallum	Asks who will you “show the money” -- department heads, the Governor or the legislature.
210	Freese	Responds that since this is the Governor’s project, everyone needs to know the savings to the agencies, and the legislature and the public need to know performance was as promised.
219	Chair Dallum	Asks if there will be excess agency money available for reallocation.
221	Freese	Responds that no savings are projected in the next budget cycle but in the following cycle.

234	Chair Dallum	Asks members to review the schedule through February 17 to be sure nothing was missed.
239	Rep. Burley	Asks Mr. Freese about inclusion of the Oregon centralized voter registration system.
241	Freese	Responds that is being implemented in response to the Help America Vote Act and have worked with the Secretary of State on that system.
252	Chair Dallum	Closes the informational meeting and adjourns the meeting at 2:38 p.m.

EXHIBIT SUMMARY

A. Draft Committee Schedule, staff, 1 p

B. Department of Administrative Services, IRMD handout, Mike Freese, 45 pp