

**SENATE SPECIAL COMMITTEE ON BUDGET – 2005 SESSION
HUMAN SERVICES SUBCOMMITTEE**

TAPE LOG

**Date: June 6, 2005
Tapes: 6B, 7, 8A**

This tape log summarizes committee proceedings. For complete content and intent, please refer to tapes.

Tape / Counter	Speaker	Comments
	Members Present:	Senator Carter, Chair; Senators Bates, Monnes Anderson, Westlund, Winters
TAPE 6B		
003	Chair Carter	Calls the meeting to order at 3:09 pm. Opens Informational Hearing on Department of Human Services Staffing Study.
010	Sheila Baker, Legislative Fiscal Office	Provides history of staffing study.
027	Clyde Saiki, Chief Administrative Officer, Department of Human Services	Discusses today's presentation. Discusses steering committee.
043	Chair Carter	Would like information regarding debate with private sector companies.
047	Jay Smith, President, Public Knowledge Inc.	Begins presentation discussing clusters involved.
089	Gerry Brodsky, Vice President, Public Knowledge Inc.	Continues presentation.
137	Chair Carter	Questions how the state looks at the county standards.
142	Mr. Brodsky	Responds there isn't a state wide determination.
164	Sen. Winters	Questions standards in adult protective services. Discusses caseload vs. time on task.
178	Mr. Brodsky	Responds discussing their recommendations.
199	Chair Carter	Lists her concerns.
205	Mr. Smith	Discusses their emphasis on food stamps and Medicaid. Introduces Organization Structure and Distribution of Staff (Exhibit #1) and begins presentation on DHS Staffing and Process Improvement Study (Exhibit #2) .
284	Sen. Westlund	Questions all costs on page 2.
292	Mr. Smith	Responds discussing benefits per case.
314	Sen. Bates	Provides history of asking specific questions for staffing study. Questions getting the right outcomes.
357	Mr. Smith	Responds discussing right sizing.
380	Sen. Winters	Discusses amount spent on study and what they could study for that amount.
417	Mr. Smith	Continues presentation.

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TAPE 7A		
006	Mr. Smith	Continues presentation with page 4.
008	Chair Carter	Questions spike in 2003.
009	Sen. Bates	Clarifies question.
018	Mr. Smith	Responds discussing caseload increases. Continues presentation.
061	Chair Carter	Questions rigidity of standards.
064	Mr. Smith	Responds they deal with averages. Continues presentation.
152	Chair Carter	Questions comparisons to other states.
157	Mr. Smith	Responds discussing support staff ratios.
172	Sen. Bates	Questions support staff ratios.
180	Mr. Smith	Responds they work toward a broad span and a lower ratio. Discusses move toward processing centers.
255	Mr. Brodsky	Discusses call centers.
274	Chair Carter	Questions appropriately set up call centers.
294	Mr. Smith	Responds discussing recommendations for electronic documents. Continues presentation with page 6.
377	Sen. Westlund	Questions PIC system and steps contributing to management classifications.
389	Mr. Smith	Responds providing historical background.
TAPE 8A		
001	Ms. Baker	Discusses case managers.
004	Mr. Smith	Concurs.
006	Chair Carter	Questions workers having to “make do.”
015	Mr. Smith	Responds discussing workers handling clients regardless of the workers classification. Continues presentation.
057	Sen. Monnes Anderson	Questions contracts with case workers.
062	Mr. Smith	Responds discussing contracts.
094	Chair Carter	Questions service delivery systems in SPD.
099	Mr. Smith	Responds discussing contracts.
127	Mr. Smith	Continues presentation of page 6.
205	Chair Carter	Discusses community connections.
231	Mr. Brodsky	Discusses community centers.
257	Mr. Smith	Continues presentation.
275	Chair Carter	Discusses DHS technology request.
284	Mr. Smith	Continues presentation.
334	Mr. Brodsky	Discusses synchronization of recertification.
342	Sen. Bates	Discusses annual vs. 6 month certification.
354	Mr. Smith	Responds discussing certification.

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369	Sen. Monnes Anderson	Questions clients that become ineligible within the year.
376	Mr. Smith	Responds discussing the risks with annual certification.
390	Chair Carter	States it is cheaper to have annual certification.
396	Mr. Smith	Discusses certification.
404	Mr. Brodsky	Discusses strategies.
419	Mr. Smith	Continues presentation.
TAPE 7B		
053	Mr. Smith	Continues presentation of page 9.
063	Chair Carter	Questions how they would keep staffing ratio across cluster.
065	Mr. Brodsky	Responds discussing staffing ratio.
079	Sen. Bates	Questions casework vs. eligibility.
089	Mr. Smith	Concurs. Discusses differences in supervisor responsibilities. Continues presentation.
132	Mr. Brodsky	Discusses number of staff needed for adult protective services.
211	Mr. Smith	Continues presentation.
231	Sen. Bates	Would like information comparing state and county benefits.
242	Chair Carter	Closes Informational Hearing on Department of Human Services Staffing Study. Adjourns meeting at 4:55 pm.