

# HOUSE COMMITTEE ON HEALTH AND PUBLIC ADVOCACY

February 20, 2001  
1:00 P.M.

Hearing Room 50  
Tapes 25 – 26

**MEMBERS PRESENT:**     **Rep. Jeff Kruse, Chair**  
                              **Rep. Bill Morrisette, Vice-Chair**  
                              **Rep. Bill Garrard, Vice-Chair**  
                              **Rep. Phil Barnhart**  
                              **Rep. Jerry Krummel**  
                              **Rep. Jan Lee**  
                              **Rep. Laurie Monnes-Anderson**  
                              **Rep. Carolyn Tomei**  
                              **Rep. Cheryl Walker**

**STAFF PRESENT:**       **Diane Lewis, Committee Administrator**  
                              **Rachel Brown, Committee Assistant**

**MEASURE/ISSUES HEARD:**     **HB 2294 Public Hearing**

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These minutes are in compliance with Senate and House Rules. Only text enclosed in quotation marks reports a speaker's exact words. For complete contents, please refer to the tapes.

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<u>TAPE/#</u>	<u>Speaker</u>	<u>Comments</u>
<b>TAPE 25, A</b>		
<b>(The committee met jointly with the Senate Health and Human Services Committee)</b>		
004	Chair Kruse	Calls the committee to order at 1:15 p.m. and opens a public hearing on HB 2294.
<b><u>HB 2294 PUBLIC HEARING</u></b>		
022	Bob Mink	Interim Director, Department of Human Services (DHS). Submits written material ( <b>EXHIBIT A</b> ) and testifies in support of HB 2294.
171	Sen. Shields	Asks if Oregon is serving more or less people than other states are.
173	Mink	Responds that Oregon is not much different than other states, but he can find more info. Continues testimony in support of HB 2294.
267	Lennie Bjornsen	Walks through the process of the service delivery model chart. Discusses task group meetings over the last holiday season.
323	Bjornsen	Continues discussing the service delivery model chart.
392	Sen. Carter	Notes that those in social services understand multidisciplinary teams, but others may not. Asks Mr. Bjornsen to give an example.
<b>TAPE 26, A</b>		
001	Bjornsen	Explains that multidisciplinary teams exist in many parts of social services.
005	Sen. Carter	Asks Mr. Bjornsen to give an example of who are the partners on this multidisciplinary team.
009	Bjornsen	Discusses the makeup of these multidisciplinary teams.
045	Chair Kruse	Asks if the family is treated as a whole unit, then how can these planning functions be streamlined.
056	Mink	Responds that the bill does not attempt to eliminate any of the

		planning functions.
068	Chair Kruse	Comments that he sees this as an integral part of any remake they do.
075	Mink	Notes that DHS is not the “lone driver” in those planning processes.
083	Rep. Tomei	Asks if all services are in one building with experts in each field.
088	Mink	Responds that this would be a desired result. Notes that the services allocated for human services aren’t even throughout the state, but they should be as comprehensive as possible.
094	Rep. Tomei	Asks when this is possible, for example in an urban area, is this what Mr. Mink anticipates.
087	Mink	Responds that they would want every specialty housed in one office. Continues reviewing submitted material by discussing the existing customer service flow.
155	Mink	Continues testimony by discussing the current DHS organization and the proposed DHS organization.
191	Sen. Carter	Asks if the multidisciplinary team works on behalf of a person so he or she does not have to try and navigate the Oregon Health Plan system as they do now.
201	Mink	Responds that they will help, but they are still dealing with managed care plans.
203	Sen. Carter	Comments on what needs to happen if the system is going to work. Asks if the new design came from the Governor.
237	Mink	Responds that this is the plan that was presented to the Governor.
253	Sen. Carter	Comments on the need for collaboration between DHS and other agencies in this new approach.
276	Mink	States that they are working with other agencies on this.
287	Rep. Lee	Asks if the reorganization is a new opportunity for DHS’ internal departments’ interactions with local safety net clinics and local non-profits to work better.
293	Mink	Responds affirmatively.
297	Mink	Continues testimony by discusses program clusters.
345	Sen. Shields	Addresses moving people out of poverty.
355	Mink	Notes that DHS is an important part of moving people off of welfare.
363	Sen. Fisher	Asks if there are ways of doing the integration and still maintaining the separation necessary under federal requirements.
379	Mink	Responds that they are not going to do anything that will jeopardize federal funding.
402	Sen. Fisher	States that the legislative committees are available to help Mr. Mink in regard to this issue.
<b>TAPE 25, B</b>		
001	Mink	Continues reviewing the submitted material by discussing continuous system improvement.
018	Sen. Fisher	Asks if they will be evaluating from a dollar standpoint.
022	Mink	Responds affirmatively. Notes that one of the first things they have to do is create a baseline for the whole department.
028	Bjornsen	Notes that currently many of the programs in the department do count the number of services they provide and do measure some of the changes that occur with their customers.
037	Rep. Morrisette	Comments on quality versus quantity evaluations.
047	Mink	Continues discussing continuous system improvement.
071	Sen. Shields	Asks how much cross training is going to have to occur, and what will the cost be.

080	Mink	Notes that training and information systems are the big issues in the reorganization. Responds that they will have \$6 million to invest in training and information systems.
101	Sen. Shields	Asks how many people will need to be cross-trained.
110	Mink	Responds that each person in the old system will take and maintain their specialty in the new system.
122	Rep. Monnes-Anderson	Comments on the contracting of staff for services occurring in Clackamas County.
140	Mink	Notes that the idea is to partner people around the state to better serve the clients.
147	Rep. Lee	Asks what the role of the system navigator is.
150	Bjornsen	Explains the system navigator's role.
163	Chair Kruse	Asks how many information systems DHS has and how many do they think they need.
168	Mink	Responds that he is not sure, but he will get this information to the committee.
185	Sen. Carter	Comments on funding DHS received from the legislature in 1997 to deal with the Y2K problem and to have a more efficient information system. Asks what happened with this.
196	Mink	Responds that he does not recall this. Comments on the work they are doing with their information systems. Continues reviewing submitted material.
259	Rep. Garrard	Asks what the timeline is for the reorganization.
273	Mink	Responds that they hope to have as much detail in the plan as they can by May or June.
290	Bjornsen	Notes that they will begin mapping out the implementation schedule next week.
300	Rep. Garrard	States that he would like to see this timeline.
307	Chair Kruse	Asks what the level of uncertainty is among those affected by the proposed reorganization.
320	Mink	Responds that people are cautious about the details.
369	Chair Kruse	Asks if the legislature will be able to look at some of DHS' packages for this reorganization in the budget process.
381	Mink	Responds affirmatively.
397	Rep. Morrisette	States that he will be submitting some questions in writing to Mr. Mink concerning senior and disabled services.
406	Sen. Fisher	Comments on the things in the reorganization that would be helpful.
<b>TAPE 26, B</b>		
010	Rep. Barnhart	States that he is interested in hearing more about how DHS plans to make the system permeable vis-à-vis their partners.
022	Sen. Shields	Questions how the legislature can deal with the budgets coming forward under the old system.
034	Mink	Explains that they are not getting rid of programs, they are re-aligning the programs.
051	Sen. Carter	Comments on realignment and the budget process.
070	Chair Kruse	Asks what sort of external evaluation program has DHS put together.
072	Mink	Responds that they have an oversight contractor looking at their processes and giving them advice.
083	Rep. Monnes-Anderson	Asks if there will be someone who can explain all of the statute changes in the bill.
095	Mink	Responds that he will explain this to the committee.
104	Sen. Fisher	Asks how the integration of the physical and mental aspects is

109 Mink going to work.  
Explains that the health cluster would include physical and  
mental health, as well as behavioral health and public health.  
125 Chair Kruse Closes the public hearing on HB 2294 and adjourns the  
committee at 2:40 p.m.

Submitted By,

Reviewed By,

Rachel Brown,  
Committee Assistant

Diane Lewis,  
Committee Administrator

Transcribed By,

Stephen Kosiewicz

**EXHIBIT SUMMARY**

**A – HB 2294, written material, Bob Mink, 132 pp.**