SENATE COMMITTEE ON HEALTH AND HUMAN SERVICES

March 18, 1999 Hearing Room B

9:00 AM Tapes 57 - 58

MEMBERS PRESENT:

Sen. Bill Fisher, Chair

Sen. Frank Shields, Vice-Chair Sen. Verne Duncan Sen. Marylin Shannon

MEMBER EXCUSED:

Sen. Susan Castillo

STAFF PRESENT:

Sandy Thiele-Cirka, Administrator

Andrew Morris, Administrative Support

MEASURES HEARD:

SB 565 Work Session

SB 421 Work Session

SB 724 Work Session

These minutes are in compliance with Senate and House Rules. Only text enclosed in quotation marks reports a speaker's exact words. For complete contents, please refer to the tapes.

| TAPE/# | Speaker | Comments | | |
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| TAPE 57, A | | | | |
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| 003 | Chair Fisher | Calls meeting to order at 9:07 AM and opens work session on SB 565. | | |
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| SB 565 WORK SESSION | | | | |
| 018 | Sandy Thiele-Cirka | Committee Administrator. Explains SB 565 and the ñ1 amendments. States the amendments are at the request of Community Colleges. | | |
| 035 | Sen. Duncan | MOTION: Moves to ADOPT SB 565-1 amendments dated 03/16/99. | | |
| | | VOTE: 4-0 | | |
| | | AYE: 4 ñ Duncan, Shannon, Shields, Fisher | | |
| | | EXCUSED: 1 ñ Castillo | | |
| | Chair Fisher | The motion CARRIES. | | |
| 038 | Sen. Duncan | MOTION: Moves SB 565 to the floor with a DO PASS AS AMENDED recommendation. | | |
| | | VOTE: 4-0 | | |
| | | AYE: 4 ñ Duncan, Shannon, Shields, Fisher | | |
| | | EXCUSED: 1 ñ Castillo | | |
| | Chair Fisher | The motion CARRIES. | | |
| | | SEN. DUNCAN will lead discussion on the floor. | | |
| 052 | Chair Fisher | Closes work session on SB 565 and opens work session on SB 421. | | |
| SB 421 WORK SESSION | | | | |
| 062 | Cirka | Summarizes the ñ1 amendments. | | |
| 070 | Grover Simmons | Representing the Adult Care Providers of Oregon. Testifies in support of SB 421. States the amendment was developed with the Senior Disabled Services Division (SDSD). States the bill also deals with filing unsubstantiated claims and | | |

| | | no one will be discouraged from making complaints against adult foster homes. |
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| 106 | Lucille Penry | Adult Foster Home Provider. Testifies in support of SB 421. Provides a personal story relating to an unsubstantiated claim. |
| 142 | Sen. Duncan | Questions the outcome of the complaint. |
| 144 | Penry | Responds that the situation has not been resolved. |
| 156 | Sen. Shields | Asks if the Board of Nursing is involved. |
| 159 | Penry | Responds the Board of Nursing is fine with the situation, but there have been repercussions. |
| 188 | Chair Fisher | Questions who was responsible for the accusation against Penry. |
| 192 | Penry | Responds it was an SDSD employee. States that SDSD illegally tape recorded conversations with Penryís employees. Relates a story of a former clientís doctor filing an unsubstantiated complaint. |
| 226 | Sen. Duncan | Asks if the complaint is on her record. |
| 237 | Penry | Responds affirmatively. |
| 283 | Cindy Hannum | Assistant Administrator, Long Term Care Quality Section, SDSD. Explains the investigation procedure. States an investigation is conducted to determine if the complaint is valid or not. Notes that SDSD supports the bill to eliminate unsubstantiated complaints. |
| 336 | Hannum | States that SDSD is striving for a fair process to the consumer and providers. |
| 361 | Sen. Shields | Refers to the testimony of Penry. Comments that the problems appear to be with SDSD personnel. |
| 385 | Penry | Responds in agreement. |
| 409 | Hannum | States that SDSD employees should be accountable for their conduct. Comments that a procedure is being developed for providers to file complaints against SDSD. |
| 435 | Sen. Shields | Comments that the bill allows for possible intimidation. |

| TAPE 58, | | |
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| 000 | Hannum | Responds that the bill language is subjective. Notes that another challenge is the interpretation of filed complaints. |
| 027 | Chair Fisher | States that he agrees with both parties. Notes that it is difficult to understand complaints, however, there is no recourse for providers. |
| 048 | Sen. Shields | Remarks that the bill is subjective. Asks how someone knows if a claim is unfounded or not. |
| 067 | Sen. Duncan | Asks what would happen if a doctor filed a complaint against a provider because a resident wished not to receive medical services. |
| 075 | Hannum | Responds SDSD would review the complaint like other complaints. |
| 087 | Sen. Duncan | Asks why an unsubstantiated claim remains on record. |
| 095 | Hannum | Responds that all complaints are required to remain on record. |
| 124 | Chair Fisher | Reiterates that he agrees with both parties. States that it is not right for either party involved to not have a recourse. States that he thinks it is wrong to protect people who intentionally file a false complaint, and believes the bill provides fairness for the providers. |
| 207 | Sen. Duncan | Notes support for providers who are wrongfully accused. |
| 226 | Richard Sproul | Adult Foster Home Provider. Testifies in support of SB 421. Relates a personal story. States a complaint has been filed against his adult foster home and he does not know what the complaint relates to. States that without knowing the background of the complaint he does not have recourse. |
| 300 | Chair Fisher | Repeats that without this bill, the providers do not have recourse. |
| 321 | Sen. Shields | Asks if page 1 would cover the problem. |
| 330 | Sproul | Responds affirmatively. |
| 349 | Chair Fisher | States that the issue is substantiated versus unsubstantiated complaints. |
| 355 | Martha Stedman | Provider. Testifies in support of SB 421. Relates a personal story of a resident who threatened to make an unsubstantiated claim. |

| 415 | Jay Parmily | Provider. Testifies in support of SB 421. Remarks that foster care providers are guilty until proven innocent. Relates a personal story. |
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| TAPE 57 | , B | |
| 000 | Parmily | Continues with personal story. States that SDSD has sixty days to investigate and providers have seven days to respond. |
| 058 | Chair Fisher | Notes that a resident can leave the foster home if they wish. Closes the work session on SB 421 and opens a work session on SB 724. |
| <u>SB 724 W</u> | ORK SESSION | , , , , , , , , , , , , , , , , , , , |
| 089 | Sen. Shields | MOTION: Moves to ADOPT SB 724-1 amendments dated 03/17/99. |
| | | VOTE: 3-0 AYE: 3 - Duncan, Shields, Fisher EXCUSED: 2 - Castillo, Shannon |
| | Chair Fisher | The motion CARRIES. |
| 095 | Sen. Shields | MOTION: Moves SB 724 to the floor with a DO PASS AS AMENDED recommendation. |
| | | VOTE: 3-0 AYE: 3 - Duncan, Shields, Fisher EXCUSED: 2 - Castillo, Shannon |
| | Chair Fisher | The motion CARRIES. |
| | | SEN. SHIELDS will lead discussion on the floor. |
| 103 | Chair Fisher | Closes work session on SB 724 and adjourns the meeting at 10:15 AM. |

Andrew Morris, Sandy Thiele-Cirka,

Administrative Support Administrator

EXHIBIT SUMMARY

No Exhibits Submitted