

**HOUSE COMMITTEE ON AGENCY OVERSIGHT AND EFFICIENCY**

March 27, 1997 Hearing Room H-170

1:00 P.M. Tapes 29 - 30

**MEMBERS PRESENT:**

Rep. Jane Lokan, Chair

Rep. Richard Devlin, Vice-Chair

Rep. Ryan Deckert

Rep. Steve Harper

Rep. Mike Lehman

**MEMBER EXCUSED:**

Rep. Tom Brian

Rep. Eldon Johnson

**STAFF PRESENT:**

Judy Edstrom, Administrator

Valerie Luhr, Administrative Support

Kellie Shoemaker, Committee Clerk

**MEASURE/ISSUES HEARD:**

HJR 70 Public Hearing

These minutes are in compliance with Senate and House Rules. Only text enclosed in quotation marks reports a speaker's exact words. For complete contents, please refer to the tapes.

Tape/#	Speaker	Comments
TAPE 29, A		
006	Chair Lokan	Calls meeting to order at 1:30 p.m.
010	Judy Edstrom	Committee Administrator. Reviews agenda for the meeting on Monday, March 31 at 5:15 in HR 50. The meeting pertains to prison privatization.

031	Chair Lokan	Discusses agenda for the next week. Asks for the work group report on the Motor Pool from Rep. Deckert.
039	Rep. Deckert	<b>MOTION: Moves to ADOPT LC 4277 as a committee bill.</b>
041		Explains that it provides two state agencies the authority to reimburse certain employees for mileage in lieu of using the motor pool automobiles. Also directs department to sell or replace certain vehicles.
057	Vice-Chair Devlin	What is preference of having committee bill over a priority bill?
060	Rep. Deckert	It is past the deadline to submit priority bills.
068	Vice-Chair Devlin	Explains that he will vote for the bill as a courtesy but that he is unwilling to take a position on the bill.
069	Chair Lokan	Explains that no one is taking a position at this time.
084		<b>VOTE: 5-0</b> <b>EXCUSED: 2 - Brian, Johnson</b>
	Chair Lokan	Hearing no objection, declares the motion <b>CARRIED.</b>
096		Opens public hearing on HJR 70.
<b><u>HJR 70</u></b> <b><u>PUBLIC</u></b> <b><u>HEARING</u></b>		
108	Judy Edstrom	Committee Administrator, explains the amendments to HJR 70 force the interim task force to develop a plan which would make certain Department of Motor Vehicle services available for the public from the private sector.
130	Chair Lokan	Explains that the -1 amendments have been distributed, (EXHIBIT A).
139		Explains the change from study to plan in the language of the bill.
166	Kelly Taylor	Staff, Oregon Department of Transportation, Provides a fact sheet about Driver and Motor Vehicles Services (DMV) (EXHIBIT B).
200		Explains that these services are currently being performed by DMV. Also explains their existing public/private partnerships.
223		Discusses their partnership with the Department of Environmental Quality.
235		Explains that they want to provide better customer service, but they do not want to make major changes.

264	Chair Lokan	Explains that there is a similar bill in the senate and believes that these two bills would be wrapped together.
282	Rep. Lehman	Can you explain the cost differences of working with mail-in business rather than face to face customer service?
288	Taylor	Currently working on these figures. DMV has been trying to encourage people to mail-in information rather than come in to the field offices.
305	Lehman	Explains that they still have about 50-75 percent of business that can be done by mail being done in the field offices.
225	Chair Lokan	Discusses her interest in examining the privatization of these services.
328	Vice-Chair Devlin	Explains that the way HJR 70 is worded, it predisposes them to privatize Department of Motor Vehicle functions.
348	Taylor	Has not had a chance to form a formal opinion.
358	Chair Lokan	Disagrees with Vice-Chair Devlin's comments.
372	Vice-Chair Devlin	If it appears that our purpose is to plan for privatization it would predispose the next legislative session.
386	Chair Lokan	Disagrees with Vice-Chair Devlin and explains that they will have to resolve this in a work session.
400	Bob McKellar	Represents the Oregon Forest Products Transportation Association. Is interested in any agency that derives funds from taxes on motorists and trucks.
425	McKellar	Explains that there are companies who are capable of doing the type of work that DMV is currently doing.
448		Supports the concept of the bill and had hopes that privatization will happen this session.
467		Discusses the \$75 million dollar computer problems of DMV that could have been used for road repair.
TAPE 30,A		
043	Wanda Wahus	Executive Director of the Oregon Independent Auto Dealers Association. Feels that privatization is a great idea if it helps consumers.
058		Explains that there is a statutory dealers advisory committee.
066	Darrell Fuller	Regulatory Affairs Director for the Oregon Automobile Dealers Association. Does not have a position on HJR 70. Interested in cost efficiency and good customer service.
085	Rep. Lehman	How would he characterize the relationship between his clients and DMV?
088	Fuller	Have a good working relationship. Provides specific examples of how they work in a partnership.
100	Rep. Lehman	How responsive has DMV been to your concerns?

108	Fuller	They have been very responsive in streamlining the process and responding quickly.
119	Chair Lokan	Explains that work session will be held on Tuesday for HJR 70.
134	Vice-Chair Devlin	Will there be a further public hearing?
140	Chair Lokan	No.
149	Vice-Chair Devlin	Explains that since the amendments are just becoming available, it would be a good idea to have further hearings.
170	Chair Lokan	Is not planning to create more amendments to HJR 70. Closes
181		Adjourns the meeting at 2:11 p.m.

Submitted by, Reviewed by, Transcribed by,

Valerie H. Luhr Judy Edstrom Berri Sellers

Administrative Support Administrator Administrative Support

**EXHIBIT SUMMARY**

A - HJR 70, written materials, staff, 5 pp.

B - HJR 70, written materials, Kelly Taylor, 4 pp.