

HOUSE COMMITTEE ON HUMAN RESOURCES

January 27, 1997 Hearing Room H-170

1:00 P.M. Tapes 6 - 8

MEMBERS PRESENT:

Rep. Patricia Milne, Chair

Rep. Jackie Taylor, Vice-Chair

Rep. Richard Devlin

Rep. Steve Harper

Rep. Jeff Kruse

Rep. Jane Lokan

Rep. Kitty Piercy

MEMBER EXCUSED:

STAFF PRESENT:

Lori A. Long, Administrator

Diane M. Quinones, Administrative Support

MEASURE/ISSUES HEARD: INFORMATIONAL MEETING

* **The Role of Community-Based Programs in the Delivery of Human Services.**

* **Families as Providers of Human Services**

These minutes are in compliance with Senate and House Rules. Only text enclosed in quotation marks reports a speaker's exact words. For complete contents, please refer to the tapes.

Tape/#	Speaker	Comments
TAPE 6, A		
003	Chair Milne	Calls the meeting to Order at 1:02 p.m.
<u>THE ROLE OF COMMUNITY-BASED PROGRAMS IN THE DELIVERY OF HUMAN SERVICES</u>		

<u>Bridgeway Overview</u>		
015	Judy McMullen	Executive Director, Bridgeway Alcohol and Drug Treatment, Salem, explains how her program provides human services. * Number of offices in Oregon * Agency structure * Agency funding and contracts * Client statistics * Agency goals and duties
105	Rep. Taylor	Asks about Bridgeway's capacity for detox.
108	McMullen	Refer detox situations outside the agency to local facilities.
127	Rep. Taylor	Asks about the average stay of clients.
133	McMullen	Agency assesses individuals and provides required treatment based on individual need. * Residential treatment functions differently with more immediate goals ranging from 10-30 days. * Out-patient treatment varies based on more long term goals and housing issues.
155	Rep. Piercy	Asks about Bridgeway's interaction with county Commission on Children and Families.
159	McMullen	Some members of Bridgeway's staff serve on the local commission.
165	Rep. Piercy	Asks about Bridgeway's experience with pregnant women using alcohol and Fetal Alcohol Syndrome.
170	McMullen	This is an issue that Bridgeway deals with in partnership with a registered nurse.
177	Rep. Piercy	Asks about the tracking practices of these clients and their children that have been affected by alcohol.
180	McMullen	Funding has not existed to do this kind of tracking.
183	Rep. Kruse	Asks if the DUI program is court mandated.

188	McMullen	Yes. This funding is paid by client.
198	Rep. Kruse	Asks if DUI treatment replaces jail time.
202	McMullen	* First offenders generally don't do jail time * Other offenders may do treatment in place of jail time * Driver's license may be used as treatment incentive
212	Rep. Kruse	Asks about agency treatment programs in the jails.
216	McMullen	Bridgeway has both English and Spanish speaking programs in the jail system.
223	Rep. Lokan	Asks about how clients go to alternative housing after treatment.
233	McMullen	* If healthy, sober support systems don't exist after treatment, an individuals success rate falls dramatically. * Alternative housing that provides support for clean and sober living is the desire by both staff and client, particularly women.
250	Rep. Lokan	Asks for clarification of "good families."
253	McMullen	Good families have less dysfunction, better communication, and are able to be supportive.
259	Rep. Lokan	Poverty alone cannot be blamed for poor success rates in sobriety.
263	McMullen	Agrees.
270	Rep. Piercy	Asks about the availability of jobs for clients.
275	McMullen	Bridgeway works with the Jobs Program and Vocational Rehabilitation Services.
285	Rep. Piercy	Asks about clients with little or no work experience.
288	McMullen	* Women * Teens
<u>Oregon Community Mental Health Providers Association</u>		
295	Kris Angell	Representative, Oregon Community Mental Health Providers Association, introduces Dennis Morrow, CEO of Janus Youth Programs, Portland.
		* Explains personal background

320	Morrow	<ul style="list-style-type: none"> * Defines what a Non-profit Human Service Organization is. * Discusses the impact of the non-profit sector on the state economy. * Discusses partnership with the state.
TAPE 7, A		
003	Morrow	Continues presentation.
020	Morrow	<ul style="list-style-type: none"> * Non-profit organizations doing the business of the state. * Talks about personal examples of the crises that non-profits face.
095	Rep. Devlin	Requests a copy of Mr. Morrow's outline.
100	Morrow	Will provide the committee with requested documents.
105	Rep. Piercy	Asks what happens to the youth that do not get service.
108	Morrow	These youth often disappear back into the system and possibly into inappropriate programs.
118	Rep. Piercy	Asks if youth end up back on the street.
122	Morrow	<p>Respond affirmatively.</p> <ul style="list-style-type: none"> * Explains why youth in need get turned away.
130	Rep. Piercy	Asks if Morrow sees a trend of programs closing especially when the non-profit agencies can't keep up with demand.
144	Morrow	Responds affirmatively.
150	Angell	<p>Begins presentation on Mental Health Services West in Portland.</p> <ul style="list-style-type: none"> * Provides history of the agency * Discusses agency budget * Explains the agencies structure, work-force, and volunteer staff * Talks about the agency's goals and duties * Discusses agency's link with the state
		Asks if Mental Health Services West has

328	Rep. Piercy	interface with Children and Family Services.
335	Angell	Responds affirmatively.
345	Morrow	Local services work best when you have the same group of people involved in the same varied services. * loss of partnerships * impacts of lost dollars when revenue is moved from one program to another.
380	Rep. Kruse	Asks about funding percentages.
382	Angell	25 percent is state general funds 50 percent is combination Medicaid/Medicare fee for service. 25 percent is combination of grants/ small contracts/ other
395	Rep. Kruse	Asks about costs per patient per day.
398	Angell	Depends on services provided.
TAPE 6, B		
010	Rep. Piercy	Asks about numbers of employees living in a poverty like category.
015	Angell	Employees working in residential programs are the most stressed and earn about \$7.00 - \$7.50 hr. * Employees with advanced degrees make about \$25,000. * For a family this is considered low income.
036	Morrow	Comments on his agency's wages. * effects of minimum wage
055	Rep. Devlin	Asks about the number of employees that have degrees.
060	Morrow	Degrees are required.
067	Rep. Devlin	Comments on jobs listed in the paper that require degrees and contain long work hours yet offer minimal wages.
072	Rep. Harper	Asks for examples of partnerships or programs that have been abandoned in the past.
080	Angell	Refers to Dennis Morrow

083	Morrow	* Services to runaway youths * Advocates for mental health services in the Oregon Health Plan
101	Angell	Deinstitutionalization of services has caused many programs to suffer.
125	Chair Milne	Recognizes Rep. VanLeeuwen to the dais.
128	Rep. VanLeeuwen	Asks for clarification about money that was meant for run away shelters.
135	Morrow	Explains how the mandate for funds was removed causing those funds to be channeled elsewhere.
<u>Oregon Alliance of Children's Programs</u>		
153	Rep. Piercy	Welcomes the presenter as her constituent. * James Forbes, Looking Glass Youth and Family Services, Eugene.
170	Forbes	Submits and presents fact sheet, (EXHIBIT A) and annual report 1995-96, (EXHIBIT B) for Looking Glass Youth and Family Services.
225	Forbes	Explains the operations of Looking Glass. * budget and funding * contracts with various entities * discusses community involvement
338	Tom Mitchell	The Inn for Boys, Portland. * submits brochure, (EXHIBIT C) * presents an overview of the operations of The Inn for Boys * funding/ budget/ employees/ volunteers * explains goals and duties of program
TAPE 7, B		
003	Mitchell	Continues presentation.
070	Rep. Harper	Asks if 9 was the correct number of youths in the group home. What kind of values training is provided ?
		Two rules exist in the group home: 1) Be

075	Mitchell	responsible for self and 2) Be responsible for others.
080	Rep. Piercy	Asks Forbes to comment on the unmet need.
084	Forbes	Funding is limited. Forty to fifty clients a month are being turned away. * homeless and displaced youth
110	Rep. Lokan	Asks about the average stay for boys at the Inn for Boys.
115	Mitchell	Length of stay varies on a child's assessment. * 6 months to 2 years
132	Rep. Lokan	Asks about the number of children dealt with in one year.
137	Mitchell	Approximately fifteen.
139	Rep. Lokan	Requests a list of the Inn's Board of Directors.
142	Mitchell	Agrees to provide Rep. Lokan with a list.
<u>Families as Providers of Human Services</u>		
145	Kathryn Weit	Policy Analyst, Oregon Developmental Disabilities Council, * why families provide services * what functions and duties they perform * size of population that is caring for a family member
175	Theresa Cody	Mother of 3 year old who is Medically Fragile. * discusses the overall care of her son. * discusses state and private insurance partnership
245	Rep. Devlin	Asks if her insurance company has a cap.
247	Cody	No.
250	Kathryn Feller	Single parent of a handicapped child * discusses her daughter's medical and physical problems * explains living conditions, financial conditions, and restrictions.
		Asks if daughter graduated out of Medically

300	Rep. Taylor	Fragile School Program because of her age.
305	Feller	Responds affirmatively.
308	Kathryn Strong	<p>Mother of 6 year old autistic daughter.</p> <p>* explains the activities that daughter requires.</p> <p>* talks about the resources combined from family members and the Marion County Family Support Program / Supportive Remedial Day-care</p>
368	Weit	Comments on the thousands of families that this panel represents.
Oregon Rehabilitation Services		
TAPE 8, A		
001	Jan Kral	<p>Director, Shangri-La Corporation, Salem, submits and presents written testimony (EXHIBIT D)</p> <p>* presents the committee with Entry Wage Analysis Sheet for Community Rehabilitation Programs, (EXHIBIT E)</p> <p>* describes the structure of her program.</p> <p>* explains the duties and goals of program</p> <p>* describes the partnerships with community and state agencies.</p> <p>* discusses the special needs of clients and how those needs are met.</p>
067	David Wiegand	Executive Director, Mid-Valley Rehabilitation, Inc., McMinnville, submits and presents written testimony (EXHIBIT F) .
130	Ken Fosheim	<p>Executive Director of CCI Enterprises, Milwaukie, explains the function of his agency</p> <p>* reminds the committee to think of partnerships between non-profit organizations and state agencies</p> <p>* talks about the foundations of the provision for services</p>
		Executive Director of Community Access Services, Beaverton, discusses the

155	Norm Koller	responsibilities of his agency. * clients his agency serves * describes what the absence of a cost of living increase in the contracts for community providers has done to Community Access Services.
185	Chair Milne	Adjourns the meeting at 3:04

Submitted By, Reviewed By,

Diane M. Quinones, Lori A. Long,

Administrative Support Administrator

EXHIBIT SUMMARY

A - Looking Glass Fact Sheet, Forbes, 1 p

B - Looking Glass Annual Report, Forbes, 15 pp

C - The Inn for Boys Brochure, Mitchell, 2 pp

D - Shangri-La Corp. Facts/ Statistics, Kral, 5 pp

E - Entry Wage Analysis, Kral, 1 p

F - Outline of Testimony, Wiegand, 1 p

G - Outline of Testimony, Morrow, 1 p