

HOUSE COMMITTEE ON HUMAN RESOURCES

March 31, 1997 Hearing Room H-170

1:00 P.M. Tapes 60 -61

MEMBERS PRESENT:

Rep. Patricia Milne, Chair

Rep. Jackie Taylor, Vice-Chair

Rep. Richard Devlin

Rep. Jeff Kruse

Rep. Jane Lokan

Rep. Kitty Piercy

Rep. Steve Harper

MEMBER EXCUSED:

STAFF PRESENT:

Lori A. Long, Administrator

Diane M. Quinones, Administrative Support

MEASURE/ISSUES HEARD:

HB 2013 PUBLIC HEARING

HB 3561 PUBLIC HEARING

These minutes are in compliance with Senate and House Rules. Only text enclosed in quotation marks reports a speaker's exact words. For complete contents, please refer to the tapes.

Tape/#	Speaker	Comments
TAPE 60, A		
001	Chair Milne	Calls the meeting to order at 1:03 p.m.
002	Chair Milne	Opens a public hearing on HB 2013.
<u>HB 2013</u> <u>PUBLIC</u>		

HEARING		
008	Katherine Weit	Oregon Developmental Disabilities Council, submits written testimony in support of HB 2013 (EXHIBIT A) and presents an overview of the bill, how it fits in with services with the Department of Human Resources, and explains the state wide technical assistance and the local lifespan respite programs.
084	Gary Weeks	<p>Director, Department of Human Resources (DHR), testifies in support of HB 2013.</p> <ul style="list-style-type: none"> * DHR is supportive of the bill's concept and it fits with the agency's mission. * Abuse and neglect are problems for families that are overwhelmed by the challenge of caring for a sick or disabled family member. * bill builds on existing community services * bill is not a part of the governor's budget so we must get creative
162	Rep. Taylor	<p>Refers to the time line on page three, section eight, "no later than July 1,1999" for establishing 12 lifespan programs, and asks about the 16 existing programs that are losing federal grants in September, 1997.</p> <ul style="list-style-type: none"> * The span of time between these dates could cause the loss of existing programs that might be used as base programs for HB 2013.
170	Weeks	<ul style="list-style-type: none"> * With federal grants expiring in September, it is going to take creative fund raising to keep these programs open. * Programs closest to closure are the priority. * Maybe the committee can find funds that can be stretched long enough for this bill to become effective.
188	Rep. Harper	Asks if the committee is going to be addressing the budget of this bill.
190	Chair Milne	<p>This hearing is an introduction of the bill, giving the committee a better understanding of what it does, and who it affects.</p> <p>It will need a hearing with Ways and Means.</p>
200	Weit	<p>Discusses ballpark figures:</p> <ul style="list-style-type: none"> * between twenty and thirty thousand dollars per project on an ongoing basis * some start up dollars may be needed depending on the resources a program has to work with * forty thousand dollars would be targeted to state wide technical

		assistance which would include a staff position and travel expenses
215	Terry Butler	State Wide Coordinator, The Respite Care Initiative (RCI), submits and presents written testimony in favor of HB 2013 (EXHIBIT B).
300	Butler	Continues presentation.
312	Rep. Kruse	Asks if DHR is currently funding the respite programs.
315	Butler	DHR is not funding respite programs in Oregon.
317	Rep. Kruse	Asks if DHR would be funding respite programs with the passage of this bill.
319	Butler	The money would be administered by DHR.
321	Rep. Kruse	Asks if there are currently dollars available for respite programs.
323	Butler	* Identifying a source of funds for this bill has not been done. * The committee, representatives from DHR, and respite administrators must work together to find funds to continue these programs.
332	Rep. Kruse	Asks if RCI has funding and if so, where does it come from.
334	Butler	* Responds affirmatively. * Originally when RCI funding started in 1994 it came from the Oregon Developmental Disabilities Council * these funds were federal dollars for a limited time of eighteen months * RCI was extended and funds now come from the Mental Health and Developmental Disabilities Services Division (MHDDSD) * MHDDSD funds are ending in September
345	Rep. Kruse	Asks how the administration and structure of this bill will keep it from becoming a "money pit."
368	Weeks	DHR did not draft this bill and is not lobbying for more staff for the department. A commitment will be made by DHR, as the administrator of respite funds, that limits to spending will be set and lived by. Lifespan will not be returning to the emergency board and asking for more money. If the program grows, the legislature makes the decision to add dollars and staff.
385	Rep. Kruse	Recognizes the responsibility of the committee to define the intent of the bill thus keeping the administration of its programs on track.

395	Weit	<ul style="list-style-type: none"> * Oregon desperately needs respite care services. * Top heavy administration is not a part of the proposal and will not be tolerated.
TAPE 61, A		
010	Debbie Bowers	<p>Lifespan Respite Care, Klamath County, submits and presents written information in support of HB 2013 (EXHIBIT C).</p> <ul style="list-style-type: none"> * this bill is about coordinating projects that currently exist and giving people a means to access those projects - it's the point of information and referral

1. explains how the Klamath County Lifespan Project started including:
2. early funding
3. community involvement
4. assistance from DHR
5. volunteers- recruitment, training, referrals

101 Rep. Taylor Asks how training is conducted.
Training is coordinated with home health agencies.
types of training:

- * universal precautions

103 Bowers

- * behavior management
- * abuse reporting
- * specialized training as needed

115 Rep. Taylor Training is conducted by volunteers with that area of expertise.
Asks about the incentives for respite providers and wonders if they are well paid.

Providers choose to do respite care for a variety of reasons:

118 Bowers

- * they have had the experience of needing help in the past
- * they work in a social service field
- * they provide care in their homes on a part time basis

125 Rep. Piercy Asks about pay for providers and wonders if a process exists for

feedback of services.
Responds affirmatively.

* Satisfaction surveys are provided.

* Two week assessments are conducted with families and providers.

130 Bowers * Families are given information that will help them hire a suitable provider.

* Provider pay ranges up to \$7.50 an hour.

* Stipends with community clubs and organizations are available on a limited basis.

150 Rep. Piercy Asks how many clients have been served.
Around fifty are currently in the works.

155 Bowers
Once a match is made Lifespan is not called again.

163 Rep. Piercy Asks about the cost savings of respite care.
* The most dramatic savings come from keeping people at home.

171 Weeks
* Costs for institutionalizing people are two to three thousand dollars a month.

209 Rep. Taylor Asks if centers that are in operation are going to be assisted by this bill.
Clarifies the use of the word "center."

215 Butler
* many programs are very small and belong to county agencies, some are private with 1/4 FTE

* This bill will benefit existing programs.

233 Rep. Devlin Asks about the costs of the Klamath County Lifespan Program.

* The project uses 2 employees at 30 hours a week.

* \$40,000 is budgeted for the year with in kind for space, the use of copiers, etc.

237 Bowers
* Extra staff is donated from other agencies.

* The person answering the phone must always be there. That point of contact is what keeps the program going.

* Dollars are available to buy paper and make sure that there is always a person answering the phone.

303 Chris Spicer Family caregiver with respite needs, submits and presents testimony in support of HB 2013. (EXHIBIT D).

- 326 Sandy Dietrich Family caregiver with respite needs, submits and presents testimony in support of HB 2013. **(EXHIBIT E)**.
Family caregiver with respite needs, testifies in support of HB 2013.
- 343 Sally Madden * Describes what it's like to live with her husband afflicted with early Alzheimer's and how respite care raises the quality of life for individuals and their families.
Family caregiver with respite needs, testifies in support of HB 2013.
- 406 Keri Hillebrecht * Describes life with her medically fragile 3 year old daughter, Riley.
* Family and friends can't be a part of respite care for Riley, she must have medically trained care.

TAPE 60, B

- 035 Eileen Miller Mother of autistic daughter, submits newspaper article **(EXHIBIT F)** and testifies in favor of HB 2013.
* Describes her family's life before and after respite care came into their life.
- 072 Weit Submits additional testimony of supporters for HB 2013 **(EXHIBITS G and H)**.
- 075 Chair Milne Closes the public hearing on HB 2013.
- 091 Chair Milne Opens a public hearing on HB 3561.

HB 3561
PUBLIC
HEARING

- 095 Rep. Lokan Oregon Legislator, district 25, submits information on hearing aide dealer requirements **(EXHIBIT I)** and testifies in support of HB 3561.
- 125 Tim White Introduces constituent, Tim White of Milwaukie, OR.
Hearing Aid Sales Assistant, Costco, Portland, submits and presents testimony in support of HB 3561 **(EXHIBIT J)**.
- 187 Tricia AllBritton Program Operations Manager, Licensing Programs Office, Oregon Health Division (OHD) submits and presents testimony in regards to HB 3561 **(EXHIBIT K)** on behalf of Susan Wilson, Administrator Health Division Licensing Office.
- 254 Rep. Harper * explains the -1 amendments submitted by the OHD
Asks how an individual acquires a permanent hearing aid distributor's license.
* An individual must have ninety hours of practical education before taking the test.
- 256 White * Four times a year the state holds tests both written and practical.

268 Rep. Harper Asks if one must have a temporary license before one acquires a permanent license.

270 AllBritton If you're going to work directly on the public you must hold a temporary license.

275 Rep. Devlin Asks if White was essentially blocked out of his profession for life since he couldn't get a temporary license, which means he can't work on people, which means he can't take the practical portion of the exam.
* An individual is not necessarily shut out of the profession for life.

284 AllBritton * One is shut out of acquiring a temporary license.
* One can still take the exam and attempt to pass it however, without the ability to work on people it is very difficult to pass the practical exam.

295 Rep. Devlin Asks if a person can take the permanent exam if they don't have the number of practical hours.
* The term "practical hours" means the ninety hours of training required before taking the permanent license exam.

300 AllBritton * Mr. White has used the term "practical hours" to mean the hands on supervised training he could get at work that would give him working experience with the public.
Asks if the bill would extend the time frame for renewing a temporary license from thirty days to a year.

315 Rep. Taylor Asks if the year time frame would end once the year is up or can it be extended into another 12 month period.

318 AllBritton The extension to one year is only good for that year.

320 Rep. Harper Asks if one can go from having all the required hours to getting a permanent license.
Responds affirmatively.

322 AllBritton * One can go through training and get a permanent license after never having held a temporary license

350 Scott Austin Pacific Territory Governor, International hearing Society and General Manager, Willoughby Hearing Centers, Portland, submits and presents written testimony in favor of HB 3561 (**EXHIBIT L**).

TAPE 61, B

018 Rep. Harper Asks if there is a national organization of hearing aid dealers.
Responds affirmatively.

019 Austin * The International Hearing Society. (IHS)

020 Rep. Harper Asks if IHS provides exams.
Responds affirmatively.

021 Austin * IHS provides the licensing exams for 40+ states in the country, Oregon being one.

022 Rep. Harper Asks why IHS wants the state of Oregon to be involved in their licensing procedures.
* The FDA is looking into new rules for hearing aid dispensing.

023 Austin * Oregon was the first state in the union to have a hearing aid dealer licensing law.
* Oregon uses the national society's exam.
* The state isn't doing anything for the IHS.

030 Rep. Harper Asks if the national organization issues temporary licenses.

033 Austin The IHS is not licensed in every state.

035 Rep. Harper Asks if other states have temporary licensing programs.
Responds affirmatively.

037 Austin * Most other states have temporary training apprenticeship programs.

038 Rep. Kruse Comments that there is no test for getting a temporary license but one must put in ninety hours.

039 Austin Responds affirmatively.

040 Rep. Kruse Comments that there is no ninety hour requirement to get a permanent license but one must pass a test.
Responds affirmatively.
To override the ninety hours and take the test one would have to be

042 Austin * licensed in another state
* a board certified hearing aid specialist
* a certified audiologist
* an otolaryngologist- (ear, nose, and throat doctor)

070 Rep. Lokan Asks if the current system has discouraged people from fulfilling their requirements and becoming licensed.

073 Austin Responds affirmatively.

080 Norman Rose Chairman, Advisory Council on Hearing Aids, Licensed Hearing Aid Dealer, submits and presents written testimony in favor of HB 3561 **(EXHIBIT M)**.

110 Rep. Kruse Asks what states in the union have reciprocity.

115 Austin * A small handful of states have reciprocity.

		* Unsure as to who accepts Oregon's license.
133	Long	Asks if the ninety hours is a prerequisite for obtaining a temporary license.
135	Rose	Responds affirmatively.
		Was under the impression that White was not able to obtain the renewal his temporary license because he did not take the exam because he was not able to complete his ninety hours.
136	Long	Asks if her assumption is correct.
		* He understood that he was supposed to have ninety hours before he could take the test.
		* He works in a small hearing aid center that does a large volume of business.
147	White	* Without the temporary license he can't work with the public, to gain the experience to pass the practical portion of the permanent license exam.
		Attempts to clarify the process of licensing for the committee.
		* ninety hours must be completed before one is authorized to sit for the exam
185	AllBritton	* at the time of application for the exam one may request a temporary license
		* currently the training and temporary permit is joined, the amendments will separate them and put the training up front
205	Chair Milne	Closes the public hearing on HB 3561.
206	Chair Milne	Adjourns the meeting at 2:47 p.m.

Submitted By, Reviewed By,

Diane M. Quinones, Lori A. Long,

Administrative Support Administrator

EXHIBIT SUMMARY

A - HB 2013, written information regarding lifespan respite care, Weit, 22 pp.

B - HB 2013, written testimony in support, Butler, 9 pp.

C - HB 2013, Lifespan organizational information, Bowers, 7 pp.

D - HB 2013, written testimony, Spicer, 1 p.

E - HB 2013, written testimony, Dietrich, 2 pp.

F - HB 2013, newspaper article on family respite, Miller, 2 pp.

G - HB 2013, calendar schedule of family with special needs child, Smithers, 2 pp.

H - HB 2013, packet of additional written testimony in support, Weit, 14 pp.

I - HB 3561, Hearing Aid Dealer information, Lokan, 27 pp.

J - HB 3561, written testimony, White, 2 pp.

K - HB 3561, written testimony, AllBritton, 3 pp.

L - HB 3561, written testimony, Austin, 1 p.

M - HB 3561, written testimony, Rose, 1 p.