SENATE COMMITTEE ON HEALTH AND HUMAN SERVICES

March 25, 1997 Hearing Room B

3:00 P.M. Tapes 42 - 43

MEMBERS PRESENT:

Sen. Bill Fisher, Chair

Sen. Jeannette Hamby, Vice-Chair

Sen. Marylin Shannon

Sen. Susan Castillo

Sen. Thomas Wilde

MEMBER EXCUSED: Sen. Lenn Hannon

STAFF PRESENT:

Anne E. Tweedt, Administrator

Sandy Thiele-Cirka, Administrative Support

MEASURES/ISSUES HEARD:

Informational Meeting

Report of the Consumer Standards Workgroup

* Kerry Barnett, Director, Department of Consumer and Business Services

- * Barney Speight, Administrator, Oregon Health Plan
- * Gwen Dayton, Deputy, Legislative Counsel
- * Additional Workgroup Members

SB 482 Work Session

These minutes are in compliance with Senate and House Rules. <u>Only text enclosed in quotation</u> <u>marks reports a speaker's exact words</u>. For complete contents, please refer to the tapes.

| Tape/# | Speaker | Comments |
|--------------------------|---------------------|--|
| Tape 42, A |] | |
| 003 | Chair Fisher | Calls meeting to order at 3:11pm, opens informational meeting. |
| INFORMATIONAL MEETING | | |
| 015 | Kerry Barnett | Director, Department of Consumer and Business Services, presents overview of health care reform and goals of the consumer standards workgroup. Continues focus on managed health care. |
| 095 | Barnett | Continues overview and provides background of SB 21-4. |
| 180 | Barney Speight | Administrator, Oregon Health Plan, provides analysis of the proposed bill. Notes that 70 percent of the bill is complete, additional work is needed on the remaining 30 percent. |
| 201 | Vice-chair Hamby | Questions the satisfaction level of the consumer participants? |
| 209 | Barnett | Responds that the consumer representatives would like more in the bill, but they are satisfied with what is currently in the bill. |
| 216 | Vice-chair Hamby | Comments that the national movement is directed towards reducing citizen initiative effort. Questions if the remaining portions of the bill could be addressed within the scorecard issue? |
| 230 | Speight | Responds that the bill does reference the performance measurement. |
| 239 | Vice-chair Hamby | Questions if the unfinished portions of the bill are within the scorecard jurisdiction? |
| | | Responds that the bill requests the consortium to operate as usual and submit a report. Responds to Sen. Hamby's first question, that |

| 243 | Speight | all participating parties have benefited from this workgroup. |
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| | speight | Continues with mandatory disclosure to purchasers and enrollees. |
| 338 | Speight | Continues with grievance and appeal process and risk sharing between health plan and providers. |
| 390 | Speight | Overview continues with health promotion and disease prevention activities, reporting of prevention measures for chronic and acute conditions, reporting would be standardized by DCBS. |
| TAPE 43, A | | |
| 010 | Speight | Continues with reviewing the prudent lay person rule. Notes DCBS's role as authority to appoint health care consumer protection advisory committee, and as the oversight agency. |
| 064 | Speight | Continues section by section overview of SB 21-4. |
| 098 | Chair Fisher | Announces public hearing and possible work session for April 8, 1997. |
| 111 | Sen. Castillo | Questions if the completed bill will have consensus of all parties involved? |
| 113 | Speight | Responds that the goal is for consensus, however, each party may request changes. |
| 119 | Chair Fisher | Acknowledges the time and work of the workgroup. |
| 131 | John Powell | Representing Blue Cross/Blue Shield of Oregon, provides testimony on behalf of Dr. John Santa. Comments that Dr. Santa and Blue Cross/Blue Shield are committed to this measure. |
| 160 | Diana M. Bianco | Attorney, Oregon Advocacy Center, provides testimony representing consumer concerns (EXHIBIT A). Notes four key concerns: * disclosure of information to consumers * grievances and appeals * reporting to the Department of Consumer & Business Services * involvement of consumers * emergency care |
| 236 | Pat Kabele | Health Policy Specialist, Oregon Nurses Association, provides testimony in support of SB 21-4 (EXHIBIT B). Notes ongoing concerns: clinical sovereignty and financial incentives or disincentives offered by health plans. |
| | | Director of Government Affairs, Oregon Medical Association, provides survey results (EXHIBIT C) surrounding consumer |

| | | protection/disclosure issue. |
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| 353 | Scott Gallant | Comments that this workgroup represented a diverse group of interests and backgrounds that ultimately processed the health care issue to better provide for Oregonians. |
| TAPE 42, B | | |
| 003 | Gallant | Summarizes presentation. |
| 015 | Chair Fisher | Questions if the workgroup considered and/or requested input from non-workgroup participants? |
| 025 | Bianco | Responds that the Oregon Advocacy Center was available to accept and provide any information to non participating organizations. |
| 030 | Gallant | Responds that when questions were raised with the OMA they were passed on to the workgroup. |
| 033 | Chair Fisher | Comments that continuing forward with SB 21 is a goal of the committee. Questions if the workgroup's position is to keep the measure in its current form, or should there be an opportunity to add amendments? |
| 048 | Powell | Responds that to readdress issues could lead to redebate and the wasting of valuable committee time. |
| 061 | Bianco | Notes that this workgroup has been an open process. |
| 065 | Chair Fisher | Questions if others not involved in the workgroup, should have an opportunity to voice their concerns? |
| 075 | Gallant | Responds that the workgroup meetings have been very open, public, and accessible. |
| 091 | Vice-chair Hamby | Responds that she supports and is committed to the additional time needed to complete SB 21. |
| 109 | Kabele | Requests clarification of who else would be at the table? |
| 113 | Chair Fisher | Responds that several groups had contacted his office, the dentists, the Governor's Commission on Senior and Disabled Services, etc. |
| 121 | Kabele | Notes that the workgroup would be disappointed to lose the consensus currently achieved. |
| 129 | Sen. Shannon | Questions if public testimony will be received on SB 21? |
| 131 | Vice-chair Hamby | Responds that this draft of SB 21-4 is not the completed bill. |
| 135 | Chair Fisher | Comments on the intense work accomplished by the workgroup, and if this is close to consensus, perhaps changes could be made through committee staff and/or the workgroup. |
| 144 | Sen. Shannon | Questions if the committee will consider amendments? |

| 148 | Chair Fisher | Responds that the ultimate decision would be the committee's. |
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| 176 | Bianco | Comments that public testimony is necessary, states personal concerns about redoing what already has been done. |
| 188 | Chair Fisher | Announces that there will be a hearing for public input. Thanks the workgroup and the representatives for their time, energy, and work on SB 21. |
| | | Closes informational meeting, recess. |
| <u>SB 482 WORK</u> SESSION | | |
| 250 | Chair Fisher | Reconvenes, opens work session SB 482. |
| 258 | Sen. Hamby | MOTION: Moves SB 482 to the floor WITHOUT RECOMMENDATION as to passage and BE REFERRED to the committee on Business, Law, and Government. |
| 263 | Sen. Castillo | MOTION: Moves to AMEND the motion to include a letter encouraging the committee on Business, Law, and Government to fully involve the disabled community in any discussions and possible work sessions on SB 482. |
| 283 | Sen. Hannon | Notes the committee's support in involving the disabled community. |
| 288 | Chair Fisher | Hearing no objection, declares the motion CARRIED. |
| 295 | Sen. Wilde | Comments that SB 482 should stay in Health and Human Services committee. Requests a roll call vote. |
| 308 | Sen. Shannon | Questions why Sen. Wilde would like to keep SB 482 in this committee? |
| 310 | Sen. Wilde | Responds that he would like to see it receive no further attention. |
| 312 | Sen. Hannon | Comments that SB 482 would be better served in Business, Law and Government committee. |
| 326 | | Comments that she is unclear why SB 482 was referred to Senate Health and Human Services committee. |
| 344 | | VOTE: 5-1 AYE: 5 - Castillo, Hamby, Hannon, Shannon, Fisher NAY: 1 - Wilde |
| | Chair Fisher | The motion CARRIES. |
| 350 | Chair Fisher | Closes work session on SB 482, adjourns the meeting at 4:32pm. |

Submitted By, Reviewed By,

Sandy Thiele-Cirka, Anne E. Tweedt,

Administrative Support Administrator

EXHIBIT SUMMARY

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A - Oregon Advocacy Center, Diana Bianco, 2pp

B - Oregon Nurses Association, Pat Kabele, 3pp

C - Oregon Medical Association, Scott Gallant, 5pp