SENATE COMMITTEE ON TRANSPORTATION

January 27, 1997 Hearing Room HR C

1:00 P.M. Tapes 3 - 4

MEMBERS PRESENT:

Sen. Marylin Shannon, Chair

Sen. Ken Baker, Vice-Chair

Sen. Joan Dukes

Sen. Gary George

Sen. Mae Yih

MEMBER EXCUSED:

STAFF PRESENT:

Lin Ludwick, Administrator

Nora Carlson, Administrative Support

MEASURE/ISSUES HEARD:

* Overview of Driver & Motor Vehicle Services

* Introduction of LC Drafts:

* LC 455

* LC 455-1

* LC 455-2

These minutes are in compliance with Senate and House Rules. <u>Only text enclosed in quotation marks reports a speaker's exact words.</u> For complete contents, please refer to the tapes.

TAPE/#	Speaker	Comments
TAPE 3, A		
001	Chair Shannon	Calls meeting to order at 1:03 p.m. Announces that all future meetings (unless issues get backed up) will begin at 1:15 p.m., discussion.
OVERVIEW OF		

DRIVER & MOTOR VEHICLE SERVICES		
020	Jan Curry	Branch Manager, Driver & Motor Vehicle Services (DMV), submits and presents DMV overview (**EXHIBIT A**).
040	Curry	Continues with presentation on department's mission: * improve transportation safety * protect the consumer interest * facilitate other governmental programs
053	Sen. Dukes	Asks how the department interacts with the transportation safety section of the Oregon Department of Transportation (ODOT).
058	Curry	Cites two examples of safety interactions (currently being used on drivers who have been convicted of driving under the influence): * providing occupational licenses * installing breathalyzers in automobiles
077	Curry	Continues with presentation on ODOT and DMV organizational chart.
104	Chair Shannon	Question and discussion on whether department uses Law Enforcement Data System (LEDS) for driver license verification.
146	Chair Shannon	Comments on the current mind-set in Oregon and questions the decision of "buying someone else's work" instead of trying to create the first computer system in the nation.
148	Curry	Describes the varied approaches used toward implementation efforts, discussion.
172	Sen. Yih	Question and discussion on the department's one-percent (1%) efficiency improvements.
190	Sen. Baker	Question and discussion on congestive pricing (giving differentials to people during peak times).
219	Chair Shannon	Question and discussion on the use of part time employees to cover offices during peak times.
275	Curry	Continues with presentation on Full Time Employee (FTE) levels: * staff reductions * 1995 computer project
335	Sen. Baker	Comments about the upcoming computerization and asks if

		FTE levels could be forecasted, discussion.
369	Sen. Baker	Question and discussion on FTE rate-of-growth
420	Sen. Dukes	Comments on the passage of Measure 5 and the number of DMV's eliminated positions.
TAPE, 4A		
022	Sen. Yih	Comments on the number of positions being added.
027	Curry	Refers to page 8 of handout and explains that FTE reductions would cause service levels to deteriorate.
030	Sen. Yih	Question and discussion on double-fills (employing additional people in a given classification, backfilled).
041	Curry	Continues with presentation on DMV service levels: * decreased average wait times * registration renewal turnaround * phone assistance
080	Chair Shannon	Applauds the department's efforts on shorter wait times and increased transactions, discussion.
096	Sen. Yih	Question and discussion on phone assistance.
114	Sen. Yih	Comments on the use of inmates to help with phone assistance, discussion.
158	Curry	Continues with presentation on the DMV computer project, *what went wrong*: * inadequate staffing and costs * parts of the organization not working well together
180	Sen. Baker	Asks why the agency did not recognize sooner what was going wrong, discussion.
246	Curry	Continues with presentation on the DMV computer project, *what they did*: * stopped development efforts * strengthened management * initiated a replan process
270	Curry	Continues with presentation on the Replan project timeline: * Emergency Board appearance * continued digital photo licensing
		Asks whether digital photo licensing can be done anywhere

314	Sen. Baker	within the state, discussion.
340	Sen. Yih	Asks if the department will have a guarantee from the manufacturer that the new computer will operate effectively.
357	Curry	Explains contract provisions with Polaroid.
359	Sen. Yih	Asks whether payment is based on production.
400	Curry	Agrees. Continues with presentation on project timelines and business participation efforts.
TAPE 3, B		
040	Curry	Continues with discussion on the new Information Technology (IT) Work Plan: * stay in business - take care of current issues * implement programs which are mandated * take care of technology and architecture problems
059	Chair Shannon	Asks about project completion timelines.
060	Curry	Refers to page 13 of handout which shows the projected schedule. Continues with discussion on work plan: implement programs which are mandated.
078	Chair Shannon	Comment and discussion on license plate requirements.
090	Sen. Dukes	Asks about seller-notice forms: whether the form still exist.
103	Kelly Taylor	Government Relations, ODOT, explains that they have revised their forms in order to collect information but that programming has not yet been developed to put the information on-line, discussion.
126	Sen. Baker	Refers to last session discussions on licenses: whether to mandate or offer insurance incentives.
128	Taylor	Explains that it was more an evidence that a person would no longer be liable for their vehicle.
159	Curry	Continues with presentation on DMV Information Technology project schedule: * stay in business strategy * program mandates strategy
188	Sen. Yih	Question and discussion on DMV acronyms.
205	Chair Shannon	Question and discussion on the Year 2000 changes.
		Continues with presentation on DMV budget:

220	Curry	* ongoing operations * IT work plan
282	Chair Shannon	Asks if anything is being borrowed from Ohio and whether the department will go forward with their $19 million dollar request.
290	Curry	Explains that they are not creating anything new: they are changing existing systems in order to allow for easier program additions for the future.
316	Chair Shannon	Refers to a report issued by the Cascade Policy Institute on privatizing and asks whether they had considered privatizing driver license renewals.
325	Curry	Explains that there are some opportunities to look at, but they would need to look carefully on the kinds of information, information gathering, and how to share the information with law enforcement, discussion.
385	Curry	Continues with presentation on 1997 proposed legislation: HB 2096: Driver Privacy Protection Act.
TAPE 4, B		
015	Chair Shannon	Comments on federal law exceptions on driver privacy; asks whether DMV can allow exceptions, discussion.
036	Sen. Yih	Question and discussion on HB 2096: whether to add an emergency clause.
072	Curry	Continues with presentation on proposed legislation: SB 148 - Compliance with federal audit.
083	Sen. Yih	Asks if a glossary of terms could be provided to committee, discussion.
089	Sen. Dukes	Question and discussion on getting trip permits on-line.
150	Committee	Continues with discussion on trip permits.
206	Curry	Concludes presentation and comments on upcoming federal legislation: national requirement of identification cards.
240	Chair	Opens work session for introduction of committee bills.
WORK SESSION		
250	**Sen. George**	**MOTION: Moves LC's: 455, dated 10/14/96, 455-1, dated 4/17/96 and 455-2, dated 10/14/96 BE INTRODUCED as committee bills. No objections; passed to full.**
251	**Chair**	**VOTE: 5-0 Hearing no objection, declares the motion CARRIED.**
270	Chair Shannon	Reconfirms that the 1/29/97 field trip will begin at 12:30 p.m. and that all future committee meetings will begin at 1:15 p.m.
	Chair	

283	Shannon	Adjourns meeting at 2:50 p.m.

Submitted By, Reviewed By,

Nora Carlson, Lin Ludwick,

Administrative Support Committee Administrator

EXHIBIT SUMMARY

A - Driver and Motor Vehicle Services Overview, Jan Curry, 16pp