HOUSE COMMITTEE ON GENERAL GOVERNMENT AND CONSUMER PROTECTION

February 01, 2011 Hearing Room E

8:00 A.M.

MEMBERS PRESENT: Rep. Paul Holvey, Co-Chair

Rep. Gene Whisnant, Co-Chair

Rep. Patrick Sheehan, Co-Vice Chair Rep. Jefferson Smith, Co-Vice Chair

Rep. Kevin Cameron Rep. Brian Clem Rep. Jason Conger Rep. Greg Matthews

STAFF PRESENT: Jan Nordlund, Committee Administrator

Mike Reiley, Committee Assistant Tamara Sullivan, Committee Assistant

MEASURES/ISSUES HEARD: Informational Meeting

Agency Overview

Recording Log

8:02:15 AM Meeting Called to Order by Co-Chair Holvey

8:03:17 AM Co-Chair Whisnant

8:03:26 AM Co-Chair Holvey

8:03:34 AM Co-Chair Whisnant

8:03:41 AM Co-Chair Holvey

8:04:10 AM Agency Overviews - Informational Meeting

8:04:26 AM {Exhibit} 1: Keith Dubanevich, Chief of Staff and Special Counsel, Office of

Attorney General

8:21:59 AM Co-Chair Holvey

8:22:03 AM Co-Vice Chair Sheehan

8:22:41 AM Dubanevich

8:23:29 AM Co-Chair Holvey

8:23:33 AM Rep. Matthews

8:23:49 AM Dubanevich

8:24:25 AM Rep. Matthews

8:24:33 AM Dubanevich

8:24:48 AM Co-Chair Holvey

8:24:50 AM Co-Chair Whisnant

8:25:13 AM {Exhibit} 2: Co-Chair Whisnant 8:25:24 AM Dubanevich 8:26:22 AM Co-Chair Whisnant 8:26:46 AM Dubanevich 8:27:08 AM Co-Chair Holvey 8:27:09 AM Rep. Clem 8:27:26 AM Dubanevich 8:28:40 AM Co-Chair Holvey 8:30:21 AM Dubanevich 8:31:41 AM Co-Chair Holvey 8:31:46 AM Co-Vice Chair Smith J. 8:32:04 AM Dubanevich 8:34:40 AM Co-Vice Chair Smith J. 8:34:57 AM Co-Chair Holvey 8:35:49 AM Barry Pack, Deputy Secretary of State 8:42:13 AM {Exhibit} 3 & 4: Gary Blackmer, Director, Audits Division, Office of Secretary of State 8:54:43 AM Co-Chair Holvey 8:54:46 AM Rep. Cameron 8:55:18 AM Blackmer **8:55:52 AM** Rep. Cameron 8:56:08 AM Blackmer **8:57:12 AM** Rep. Cameron 8:57:37 AM Co-Chair Holvey 8:57:39 AM Rep Cameron 8:58:07 AM Blackmer 8:58:54 AM Rep. Cameron 8:59:07 AM Blackmer 9:02:01 AM Co-Chair Holvey 9:02:18 AM Rep. Conger 9:02:42 AM Blackmer 9:03:06 AM Rep. Conger 9:03:17 AM Co-Chair Holvey 9:03:18 AM Rep Conger 9:03:38 AM Blackmer 9:04:10 AM Rep. Conger 9:04:26 AM Blackmer 9:04:56 AM Co-Chair Whisnant 9:04:57 AM Co-Chair Holvey 9:04:59 AM Co-Chair Whisnant 9:05:13 AM {Exhibit} 5: Co-Chair Whisnant 9:05:28 AM Blackmer 9:05:30 AM Co-Chair Whisnant 9:05:33 AM Co-Chair Holvey **9:07:01 AM** Blackmer

9:08:02 AM Pack

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9:08:53 AM Co-Chair Holvey
9:09:41 AM Blackmer
9:10:16 AM Co-Chair Holvey
9:10:48 AM Co-Vice Chair Smith
9:10:52 AM Co-Chair Holvey
9:10:53 AM Co-Vice Chair Smith
9:11:29 AM Co-Chair Holvey
9:11:50 AM Rep. Clem
9:12:03 AM Co-Chair Holvey
9:12:29 AM {Exhibit} 6: Bret West, Administrator, Operations Division, Department of
            Administrative Services
9:21:54 AM Co-Chair Holvey
9:21:59 AM Rep. Cameron
9:22:28 AM West
9:24:18 AM Co-Chair Holvey
9:24:21 AM Rep. Cameron
9:24:34 AM West
9:25:13 AM Co-Chair Holvey
9:25:16 AM Co-Chair Whisnant
9:25:37 AM {Exhibit} 7: Co-Chair Whisnant
9:27:00 AM Co-Chair Holvey
9:28:30 AM {Exhibit} 8-10: Scott L. Harra, Acting Director, Department of Consumer
            and Business Services (DCBS)
9:43:19 AM Co-Chair Holvey
9:43:53 AM Rep. Clem
9:44:06 AM Harra
9:45:06 AM Co-Chair Holvey
9:45:08 AM Rep. Clem
9:45:23 AM Harra
9:45:40 AM Rep. Clem
9:45:42 AM Co-Chair Holvey
9:45:43 AM Rep Clem
9:45:45 AM Co-Chair Holvey
9:45:49 AM Rep Clem
9:45:49 AM Harra
9:45:54 AM Co-Chair Holvey
9:46:40 AM Co-Chair Whisnant
9:46:57 AM {Exhibit} 11: Co-Chair Whisnant
9:48:25 AM Co-Chair Holvey
9:50:02 AM Teresa Miller, Administrator, Insurance Division, DCBS
9:51:20 AM Co-Chair Holvey
9:51:24 AM Miller
9:51:25 AM Co-Chair Holvey
9:53:29 AM Meeting Adjourned by Co-Chair Holvey
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Exhibit Summary

- **8:04:26 AM** {Exhibit} 1: Agency Overviews, report, *Top 10 Consumer Complaints 2009,* Keith Dubanevich, 2 pp
- **8:25:13 AM** {Exhibit} 2: Agency Overviews, written questions from Rep. Whisnant, staff, 1 p
- 8:42:13 AM {Exhibit} 3: Agency Overviews, written testimony, Gary Blackmer, 3 pp
- **8:42:13 AM** {Exhibit} 4: Agency Overviews, pamphlet, *Auditing to protect the public interest and improve Oregon*, Gary Blackmer, 2 pp
- **9:05:13 AM** {Exhibit} 5: Agency Overviews, written questions from Rep. Whisnant, staff, 1 p
- 9:12:29 AM {Exhibit} 6: Agency Overviews, map, Bret West, 2 pp
- **9:25:37 AM** {Exhibit} 7: Agency Overviews, written questions from Rep. Whisnant, staff, 1 p
- 9:28:30 AM {Exhibit} 8: Agency Overviews, written testimony, Scott L. Harra, 10 pp
- **9:28:30 AM** {Exhibit} 9: Agency Overviews, report, *Health Insurance in Oregon January 2011*, Scott L. Harra, 81 pp
- **9:28:30 AM** {Exhibit} 10: Agency Overviews, 2009 stakeholder report, *Keeping Oregonians' Money* Safe, Scott L. Harra, 10 pp
- **9:46:57 AM** {Exhibit} 11: Agency Overviews, written questions from Rep. Whisnant, staff, 1 p